

NICE inContact DEVone Ecosystem Program

Have an idea, app or service that extends the NICE inContact platform and helps customers create a better experience for their customers? Join the industry's largest cloud customer experience ecosystem and bring your idea to life.

As a member of the DEVone Ecosystem you are an extension of the NICE inContact family. Our experts and resources are here to support you as you build products, awareness and customer relationships.

Gain a competitive edge

- Gain access to the right tools and resources to develop product integrations and applications for the NICE inContact suite of solutions
- Team up with NICE inContact for marketing support to promote your product integrations and applications to NICE inContact customers and the NICE inContact Sales and Support teams
- Become an integral part of the NICE inContact [CXexchange](#), where customers can learn about your organization and acquire your products in an easy-to-use, online marketplace

After joining the DEVone program, you are immediately eligible to participate in:

- Promotion of your product to the NICE inContact sales and support channels
- Promotion of your product to NICE inContact customers
- Discounted sponsorships at NICE inContact conferences
- Product certification opportunities
- Marketing support of your applications and integrations on NICE inContact CXexchange

DEVone Ecosystem Program Details

	Developer	Prime	Premier
Dev Toolkit	•	•	•
Cloud Access	•	•	•
DEVone Community Forum Access	•	•	•
CXexchange Marketplace Listing	•	•	•
Event discounts ¹	•	•	•
SFDC Partner Communities	•	•	•
Email Support ²		•	•
Direct SME Support ²		•	•
Partner Advocate Support ²		•	•
Lunch and Learn Invite		•	•
Sales Webinar Invite		•	•
Product Webinar Invite		•	•
Customer Newsletter		•	•
Customer Webinar			•
Potential Selection for Mutual Case Study			•
Potential Selection for Sales Conference			•
Potential Selection for Joint Seminar			•

Discounts based on program level ¹
Support based on program level ²

Join Now
Contact
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Developer Resources

One of the most difficult aspects of developing applications against an API set is keeping up to date on new APIs, how they work, and how to get started without spending months learning how to use the APIs in your unique applications. Join the [NICE inContact Developer Community](#) and take advantage of everything that our world-class library of APIs provides, enabling you to quickly customize your contact center and integrate with other business critical solutions.

- Access to the [NICE inContact Developer Portal](#), with well documented RESTful APIs and SDKs--making it simple to develop integrations of any size
- On-demand documentation, FAQ's and tutorials on best practices in developing REST-based applications and SDK solutions
- Access to APIs, the NICE inContact Developer Community and the NICE inContact Support Portal is free of charge for NICE inContact customers
- Gain access to the right tools and resources to develop product integrations and applications for the NICE inContact suite of solutions
- Team up with NICE inContact for marketing support to promote your product integrations and applications to NICE inContact customers and the NICE inContact Sales and Support teams
- Become an integral part of the NICE inContact CXexchange, where customers can learn about your organization and acquire your products in an easy-to-use, online marketplace

DEVone Program Levels

Premier	Prime	Developer
Prime level access + <ul style="list-style-type: none"> • 30% Interactions discount • Potential selection for joint seminar • Potential selection for mutual case study • Potential selection for customer webinar 	Developer level access + <ul style="list-style-type: none"> • 20% Interactions discount • Email support • Direct support 	<ul style="list-style-type: none"> • Developer Toolkit • 10% Interactions discount • CXexchange marketplace access • Forum support
\$10,000/year	\$5,000/year	\$1,000/year

About NICE inContact

NICE inContact makes it easy and affordable for organizations around the globe to create stand-out customer experiences while meeting key business metrics. NICE inContact provides the world's No. 1 cloud customer experience platform, NICE inContact CXone™, built on an open cloud foundation that is flexible, scalable and reliable for enterprise, small business, government and business process outsourcers. NICE inContact is a part of NICE (Nasdaq: NICE), the worldwide leading provider of both cloud and on-premises enterprise software solutions.

For more information, visit: www.NICEinContact.com

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